

P.S.C. KY No. 4

Cancels P.S.C. KY No. 3

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**MOUNTAIN WATER DISTRICT**

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OF

Pike County, Kentucky

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Rates, Rules and Regulations for Furnishing

Sewer Service

IN

Pike County, Kentucky

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Filed with the PUBLIC SERVICE COMMISSION OF  
KENTUCKY

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ISSUED: NOVEMBER 14, 2012 EFFECTIVE: JANUARY 12, 2013

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ISSUED BY: MOUNTAIN WATER DISTRICT

BY: /S/ JOHN COLLINS  
VICE CHAIRPERSON

**KENTUCKY**  
**PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN**  
EXECUTIVE DIRECTOR

TARIFF BRANCH

*Brent Kirtley*

EFFECTIVE

**1/12/2013**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Territory

PSC KY NO. 4

3rd Revised SHEET NO. 2

Mountain Water District

CANCELLING PSC KY NO. 4

2nd Revised SHEET NO. 2

**RATES AND CHARGES**

**Monthly Sewer Rates**

**Phase 1 Rates (Effective October 31, 2023 Through October 30, 2024)**

Sewer Customers with Metered Water Service

First 2,000 Gallons \$ 44.32 Minimum Bill (I)  
Over 2,000 Gallons 0.01905 Per Gallon (I)

Sewer Customers without Metered Water Service

Flat Rate \$ 82.42 Per Month (I)

**Phase 2 Rates (Effective October 31, 2024 Through October 30, 2025)**

Sewer Customers with Metered Water Service

First 2,000 Gallons \$ 50.99 Minimum Bill (I)  
Over 2,000 Gallons 0.02198 Per Gallon (I)

Sewer Customers without Metered Water Service

Flat Rate \$ 87.80 Per Month (I)

**Phase 3 Rates (Effective After October 30, 2025)**

Sewer Customers with Metered Water Service

First 2,000 Gallons \$ 57.70 Minimum Bill (I)  
Over 2,000 Gallons 0.02494 Per Gallon (I)

Sewer Customers without Metered Water Service

Flat Rate \$ 107.58 Per Month (I)

Any customer receiving water and sewer service from the District will be billed for sewer service based upon the number of gallons of water consumed in the same monthly period. (T)  
(T)

DATE OF ISSUE November 20, 2023  
MONTH / DATE / YEAR

DATE EFFECTIVE October 31, 2023  
MONTH / DATE / YEAR

ISSUED BY /s/Randy Tackett  
SIGNATURE OF OFFICER

TITLE Chair

BY AUTHORITY OF ORDERS OF THE PUBLIC SERVICE COMMISSION IN CASE NO. 2022-00367 DATED October 31, 2023

**KENTUCKY  
PUBLIC SERVICE COMMISSION**

**Linda C. Bridwell**  
Executive Director



**EFFECTIVE  
10/31/2023**  
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Territory

PSC KY NO. 4

1st Revised SHEET NO. 2.1

Mountain Water District

CANCELLING PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

**RATES AND CHARGES**

**Connection Fees**

Standard Residential Gravity Sewer Connection	\$3,238.00	(D)
Other than Standard Residential Gravity Sewer Connection	Actual Cost	(I)
Standard Residential Pressure Sewer Connection	\$4,832.00	(I)
Other than Standard Residential Pressure Sewer Connection	Actual Cost	
All additional size connections	Actual Cost	

Any customer receiving a free or reduced tap fee as a result of project funding or government appropriated funds must connect their plumbing and begin using the District's sewer service within sixty (60) days and shall begin receiving a bill at the current sewer rates.

Any customer applying for a sewer connection may pay the connection fee on an installment plan at 0% interest. The installment plan would require 50% of the Service Connection Fee up front with the remainder payable in up to 6 monthly installments at the customer's choosing. The District will proceed with installation and connection of the service once the first 50% of the Service Connection Fee along with any required security deposit is paid and the customer has completed and provided any necessary documentation.

Any extra depth requirements and rock, which cannot be excavated by normal means (e.g., backhoe) and any additional length of service lateral will be charged at cost. (T)

Standard Connections requiring a road bore or creek crossing shall be assessed the additional actual cost.

DATE OF ISSUE November 20, 2023  
MONTH / DATE / YEAR

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SIGNATURE OF OFFICER

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BY AUTHORITY OF ORDERS OF THE PUBLIC SERVICE COMMISSION IN CASE NO. 2022-00367 DATED October 31, 2023

**KENTUCKY  
PUBLIC SERVICE COMMISSION**

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Executive Director



**EFFECTIVE  
10/31/2023**  
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR All Territories Served  
Community, Town or City

P.S.C. KY. NO. 4

SHEET NO. 3

Mountain Water District  
(Name of Utility)

CANCELLING P.S.C. KY. NO. 3

SHEET NO. 3

RULES AND REGULATIONS

Monthly Usage Charge for Special Service

Multi-Unit Facility

The monthly charge for customers who have sewer service at a multi-unit facility shall be the amount based on the average gallons of water usage per housing unit at the current sewer rate schedule times the number of housing units in the multiple facility. Should water service not be available at the facility, the monthly charge shall be the amount based on the water system average at the current sewer rate schedule times the number of housing units in the multiple facility.

DATE OF ISSUE NOVEMBER 14, 2012  
Month / Date / Year

DATE EFFECTIVE JANUARY 12, 2013  
Month / Date / Year

ISSUED BY /S/ JOHN COLLINS  
(Signature of Officer)

TITLE VICE CHAIRPERSON

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>JEFF R. DEROUEN EXECUTIVE DIRECTOR</b>
TARIFF BRANCH <i>Brent Kirtley</i>
EFFECTIVE <b>1/12/2013</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR All Territories Served  
Community, Town or City

P.S.C. KY. NO. 4

SHEET NO. 4

Mountain Water District  
(Name of Utility)

CANCELLING P.S.C. KY. NO. 3

SHEET NO. 4

RULES AND REGULATIONS

Monthly Charge for Special Service

Sewer Customer Without Metered Water Service

For customers who do not receive water service from Mountain Water District, the usage will be based on the DISTRICT'S water system residential customer average usage and then calculated using the current sewer rate schedule to derive the total bill due.

Sewer Customer With Metered Water Service

Any customer with both the DISTRICT'S sewer and water service will be billed at the current sewer rates based on the number of gallons of water consumed.

DATE OF ISSUE NOVEMBER 14, 2012  
Month / Date / Year

DATE EFFECTIVE JANUARY 12, 2013  
Month / Date / Year

ISSUED BY /S/ JOHN COLLINS  
(Signature of Officer)

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<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>JEFF R. DEROUEN EXECUTIVE DIRECTOR</b>
TARIFF BRANCH <i>Brent Kirtley</i>
EFFECTIVE <b>1/12/2013</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Territory

PSC KY NO. 4

3rd Revised SHEET NO. 5

Mountain Water District

CANCELLING PSC KY NO. 5

2nd Revised SHEET NO. 5

**RATES AND CHARGES**

**Charges for Non-Recurring Services**

1. When a check is accepted for payment of a bill and the check is not honored by the financial institution, a return check fee of \$1.50 shall be charged. (R)(T)
2. A charge of \$14.50 shall be made for all service connections made during regular working hours except there shall be no connection charge made for service on the original installation of facilities. (R)(T)
3. A charge of \$14.50 shall be made for a trip to terminate service. When a customer's service has been discontinued for non-payment of bills and the delinquent customer has paid his or her outstanding bill for service and requested reconnection, the District shall assess a service connection charge of \$14.50 in addition to a delinquent service charge to re-establish sewer service. (R)(T)
4. Any disconnection or reconnection as a result of non-payment of service that requires the District to take extraordinary means to perform said disconnection/reconnection (i.e. digging up and repavement of blacktop) shall be charged to the customer at actual cost.
5. A charge of \$14.50 shall be made for service investigation during regular working hours if interruption of service or service problem is associated with the customer's own plumbing facility and beyond the District's delivery point and is not caused by a failure of DISTRICT facilities. The charge for investigation after working hours will be \$92.00 per trip. Any maintenance and repair of facilities beyond the DISTRICT'S delivery point is the responsibility of the customer. (R)(T)
6. When an investigation of facilities on customer's premises reveals an unauthorized use of the sewer system, an investigation fee of \$48.50 shall be charged. The actual cost of repairing damage and correcting the improper service connection, if any, shall be charged and the customer's bill shall be charged for the amount of service rendered. KRS 514.060. (R)(T)
7. Any customer requesting the District's line or appurtenance be moved shall be charged for such action at the District's cost.

DATE OF ISSUE November 20, 2023  
MONTH / DATE / YEAR

DATE EFFECTIVE October 31, 2023  
MONTH / DATE / YEAR

ISSUED BY /s/Randy Tackett  
SIGNATURE OF OFFICER

TITLE Chair

BY AUTHORITY OF ORDERS OF THE PUBLIC SERVICE COMMISSION IN CASE NO. 2022-00367 DATED October 31, 2023

**KENTUCKY  
PUBLIC SERVICE COMMISSION**

**Linda C. Bridwell**  
Executive Director



**EFFECTIVE  
10/31/2023**  
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR All Territories Served  
Community, Town or City

P.S.C. KY. NO. 4

1<sup>ST</sup> REVISED SHEET NO. 6

Mountain Water District  
(Name of Utility)

CANCELLING P.S.C. KY. NO. 4

SHEET NO. 6

**RULES AND REGULATIONS**

This schedule of Rules and Regulations governs the furnishing of sewage service by the Mountain Water District, hereinafter referred to as the DISTRICT and applies to all service rendered from the DISTRICT. No employee or individual Director of the DISTRICT is permitted to make any exception to Rates, Rules or Regulations. All Rules and Regulations are to be in effect so long as they are not in conflict with Public Service Commission Rules and Regulations. The DISTRICT is further subject to all Rules and Regulations of the Public Service Commission even though not contained herein.

REVISIONS

These Rules and Regulations may be revised, amended, supplemented or otherwise changed from time to time subject to approval of the Public Service Commission, and shall have the same force as the present Rules and Regulations.

SERVICE AREA

- (T) The DISTRICT furnishes sewage service to all of Pike County, Kentucky within its current existing boundary with the exception of the City of Pikeville and the City of Elkhorn service areas.

Application for Service

- (N) Any person, firm, agency or governmental entity within the current boundary of the DISTRICT may request service. Said request must be in writing on a form approved by the DISTRICT. Each applicant will be required to show proper identification at the time of application and provide a valid physical address. Applicants for service must be at least eighteen (18) years of age. All rental property must include a copy of the Rental Agreement attached. (The person applying for service must be the same person listed on the Rental Agreement).

- (N) No request for service shall be granted unless the property of said requestor has public access within a reasonable distance from and existing distribution main of the DISTRICT consistent with the topography of the area. Should the requestor desire to have the existing distribution system extended to serve them, same shall be accomplished as stipulated, hereafter.

- (D)

MAINTENANCE

The DISTRICT shall make all reasonable efforts to eliminate interruption of service and when such interruptions occur will endeavor to reestablish service with the shortest possible delay. When service is interrupted, all consumers affected by such interruption will be notified in advance whenever it is possible to do so.

DATE OF ISSUE June 8, 2018  
Month / Date / Year

DATE EFFECTIVE July 9, 2018  
Month / Date / Year

ISSUED BY /S/ MICHAEL BLACKBURN  
(Signature of Officer)

TITLE CHAIRPERSON

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

**KENTUCKY**  
**PUBLIC SERVICE COMMISSION**  
**Gwen R. Pinson**  
Executive Director  
*Gwen R. Pinson*  
**EFFECTIVE**  
**7/9/2018**  
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR All Territories Served  
Community, Town or City

P.S.C. KY. NO. 4

2<sup>ND</sup> REVISED SHEET NO. 7

Mountain Water District  
(Name of Utility)

CANCELLING P.S.C. KY. NO. 5

SHEET NO. 7

**RULES AND REGULATIONS**

The DISTRICT shall be responsible for the maintenance of that portion of the service lateral installed by the DISTRICT and the consumer shall be responsible for the maintenance of that portion thereof installed by the consumer on gravity systems. On pressurized systems, the customer shall be responsible for that portion of sewer lateral beyond the grinder station. The DISTRICT shall be responsible for the maintenance and replacement of all grinder pump equipment used in connection with its pressurized sewer system with the exception of malfunctions caused by abuse on the part of the customer, including, but not limited to, subjecting the system to excessive amounts of grease. For a more comprehensive list of disapproved items, please visit the following webpage:  
[www.mountainwaterdistrictky.com/links.php](http://www.mountainwaterdistrictky.com/links.php)

**BILLING, COLLECTION, PENALTIES**

Bills and notices relating to the conduct of the business of the DISTRICT will be mailed to the customer at the address listed on the user's agreement unless change of address has been filed in writing with the DISTRICT, and the DISTRICT shall not otherwise be responsible for delivery of any bill or notice nor will the customer be excused from the payment of any bill or any performance required in said notice.

Bills for sewer service are due and payable at the office of the DISTRICT, or to any designated agent, by the 15<sup>th</sup> day after the date of issue. All accounts not paid in full 5 days after the due date shall be considered past due and an additional charge of 10 percent of the unpaid portion of the bill will be made. Payments may be made in the form of cash, check, credit/debit card, or online at [www.mountainwaterdistrictky.com](http://www.mountainwaterdistrictky.com). Customers choosing to pay by credit/debit card/electronic check shall be assessed a fee either by the District or directly by the credit/debit/check processor at the cost to process such transactions. The fee is generally calculated using a formula applied to the balance of the amount being paid, but may be a flat fee per transaction. Prior to processing the transaction, the customer will be informed of the fee amount and, upon request by the customer, the formula employed to arrive at this fee amount.

(T)  
(T)  
(T)  
(T)

All bills not paid on or before the past due date shall be deemed delinquent. Any said delinquent bill shall be disconnected fifteen (15) days after the due date, but not before at least five (5) days written notice of termination is provided. Said termination notice shall be exclusive of and separate from the original bill. Included on the notice will be a statement that the DISTRICT plans to terminate service and the date in which the DISTRICT plans to terminate service if the balance is not paid in full. However, if, prior to discontinuance of service, there is delivered to the DISTRICT a written certificate signed by a physician, registered nurse, or a public health officer that, in the opinion of the certifier, discontinuance of service will aggravate an existing illness or infirmity at the affected premises, service shall not be discontinued until the affected resident can make other living arrangements or until thirty (30) days elapse from the time of the DISTRICT'S receipt of said certification, whichever occurs first. Such certificates shall not be accepted in consecutive months.

(N)  
(N)

The DISTRICT will disconnect sewer service for non-payment of sewer and/or water service. Any and all applicable disconnect/reconnect charges, in addition to the bill owed must be paid before service may be restored.

DATE OF ISSUE June 8, 2018  
Month / Date / Year


DATE EFFECTIVE July 9, 2018  
Month / Date / Year

ISSUED BY /S/ MICHAEL BLACKBURN  
(Signature of Officer)

TITLE CHAIRPERSON

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Gwen R. Pinson</b> Executive Director

<b>EFFECTIVE 7/9/2018</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR All Territories Served  
Community, Town or City

P.S.C. KY. NO. 4

SHEET NO. 8

Mountain Water District  
(Name of Utility)

CANCELLING P.S.C. KY. NO. 3

SHEET NO. 8

**RULES AND REGULATIONS**

**Deposits.**

1. The utility requires a cash deposit to secure payment of bills, an equal amount for each class of customers, not to exceed 2/12 of the average annual bill when billed monthly, 3/12 when billed every 2 months, and 4/12 when billed every 3 months.
2. Deposit amount(s) shall be as follows:  

Residential Accounts	\$73.00
Commercial Accounts	\$146.00
3. Service will be refused or discontinued if payment of deposit is not made.
4. Deposits may be waived for a customer showing satisfactory credit or payment history with the following criteria being considered: (a) Previous history with the utility. If the customer has no previous history with the utility, statements from other utilities, banks, etc., may be presented by the customer as evidence of good credit; (b) Whether the customer has an established income or line of credit; (c) Length of time the customer has resided or been located in the area; (d) Whether the customer owns the property to be served; (e) Whether another customer with a good payment history is willing to sign as a guarantor for an amount equal to the required deposit
5. Interest will accrue on all deposits at the rate prescribed by law beginning on the date of the deposit. Interest accrued will be refunded to the customer or credited to the customer's bill on an annual basis. If interest is paid or credited to the customer's bill prior to twelve (12) months from the date of deposit or the last interest payment date, the payment or credit shall be on a prorated basis.
6. Deposits will be refunded to customers:  
     upon termination of service.  
  X   after 24 months if customer has established a satisfactory payment history or upon termination of service.

DATE OF ISSUE NOVEMBER 14, 2012  
Month / Date / Year

DATE EFFECTIVE JANUARY 12, 2013  
Month / Date / Year

ISSUED BY /S/ JOHN COLLINS  
(Signature of Officer)

TITLE VICE CHAIRPERSON

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>JEFF R. DEROUEN EXECUTIVE DIRECTOR</b>
TARIFF BRANCH 
EFFECTIVE <b>1/12/2013</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR All Territories Served  
Community, Town or City

P.S.C. KY. NO. 4

1<sup>ST</sup> REVISED SHEET NO. 9

CANCELLING P.S.C. KY. NO. 4

SHEET NO. 9

Mountain Water District  
(Name of Utility)

RULES AND REGULATIONS

SUBSTANCES NOT TO BE DISCHARGED INTO SEWERS

No substances shall be placed or discharged into the sanitary sewer system which will create a combustible, gaseous, explosive or flammable condition in such sewer system nor shall any substances or objects be placed or discharged into the sewer system which will not dissolve and which will thus create an obstruction and clogging within the system. No petroleum products shall be placed or discharged into the sewer system.

- (N) Any customer found to have introduced unauthorized materials into the sewer system shall be charged at cost for the necessary repairs to the District's equipment.
- (N)

No swimming pool, storm water or surface drain shall be connected with the sanitary sewer system nor shall any pool, storm or surface water be otherwise introduced into the sewer system.

- (N) Smoke Testing
- (N) The District may occasionally perform smoke testing on its sewer system to ensure that no unauthorized connections such as swimming pool, storm water, or surface drain is connected to its system.
- (N)


DATE OF ISSUE June 8, 2018  
Month / Date / Year

DATE EFFECTIVE July 9, 2018  
Month / Date / Year

ISSUED BY /S/ MICHAEL BLACKBURN  
(Signature of Officer)

TITLE CHAIRPERSON

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Gwen R. Pinson</b> Executive Director 
<b>EFFECTIVE 7/9/2018</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR All Territories Served  
Community, Town or City

P.S.C. KY. NO. 4

SHEET NO. 10

Mountain Water District  
(Name of Utility)

CANCELLING P.S.C. KY. NO. 3

SHEET NO. 10

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RULES AND REGULATIONS

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PROTECTION BY CONSUMER

Consumer shall protect the equipment of the DISTRICT on his/her premises and shall not interfere with DISTRICT property or permit interference except by duly authorized representative of the DISTRICT.

NOTICE OF TROUBLE

Consumer shall give immediate notice to the DISTRICT of any irregularities or unsatisfactory service and of any defects known to consumer.

When a customer or applicant refuses or neglects to provide reasonable access to the premises for the purpose of installation, operation, maintenance or removal of DISTRICT property, the DISTRICT may discontinue or refuse service only after the customer or applicant shall have been given at least fifteen (15) days written notice of such intention.

The DISTRICT shall not be required to furnish service to any applicant when such applicant is indebted to the DISTRICT for service furnished until such applicant shall have paid such indebtedness.

The DISTRICT may refuse or discontinue service to a customer or applicant if the customer or applicant does not comply with state, municipal or other codes, rules and regulations applying to such service.

1. For Nonpayment of Bills

The DISTRICT shall not discontinue service to any customer for nonpayment of bills (including delayed charges) without first having made a reasonable effort to induce the customer to pay same.

The customer shall be given at least five (5) days written notice, but the cut-off shall not be affected before twenty days after the mailing date of the original bill. Such termination notice shall be exclusive of and separate from any bill. The termination notice shall include notification to the customer in writing of the existence of local, state and federal programs providing for the payment of DISTRICT

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DATE OF ISSUE NOVEMBER 14, 2012  
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ISSUED BY /S/ JOHN COLLINS  
(Signature of Officer)

TITLE VICE CHAIRPERSON

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>JEFF R. DEROUEN EXECUTIVE DIRECTOR</b>
TARIFF BRANCH 
EFFECTIVE <b>1/12/2013</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)



FOR All Territories Served  
Community, Town or City

P.S.C. KY. NO. 4

1<sup>ST</sup> REVISED SHEET NO. 12

CANCELLING P.S.C. KY. NO. 4

SHEET NO. 12

Mountain Water District  
(Name of Utility)

RULES AND REGULATIONS

Legal Disclaimers

1. The District shall in no event be held responsible for any claims made against it for reasons of system failure or interruption of service. No persons shall be entitled to damages nor for any portion of a payment refunded for any system failure or interruption of service, which in the opinion of the DISTRICT is deemed necessary.
2. No person shall maliciously, willfully, or negligently break, damage, destroy, uncover, deface, tamper with, or build a structure over any appurtenance or equipment, which is a part of the DISTRICT'S system. Any person violating this provision will be subject to immediate arrest and/or discontinuance of water/sewer service and shall pay the cost of repairing and or replacing the DISTRICT'S facilities and all legal fees. KRS 514.060
- (N) 3. If any loss or damage to the property of the DISTRICT or any accident or other injury to persons or property is caused by or results from the negligence or wrongful action of a customer, members of his/her household, his/her agent or employee, the cost of necessary repairs or replacements shall be paid by the customer of the DISTRICT and any liability otherwise resulting shall be that of the customer.
4. Any person, firm, or organization working around or near the DISTRICT'S distribution mains, appurtenances, or other property may request the DISTRICT to indicate the location of same. However, location by DISTRICT of same does not relieve such person of complete responsibility and liability for any and all damages, liability, and loss to the DISTRICT'S property resulting from any act of such person or his assigns and/or agent.


DATE OF ISSUE June 8, 2018  
Month / Date / Year

DATE EFFECTIVE July 9, 2018  
Month / Date / Year

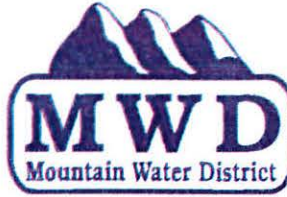
ISSUED BY /S/ MICHAEL BLACKBURN  
(Signature of Officer)

TITLE CHAIRPERSON

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Gwen R. Pinson</b> Executive Director

<b>EFFECTIVE 7/9/2018</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

ACCOUNT NUMBER	0402-06400-001
CUSTOMER NAME	John Doe
SERVICE DATES	5/22/2018 to 6/21/2018
DUE DATE	07/17/2018



P. O. BOX 3157  
 PIKEVILLE, KY 41502-3157  
 PHONE: (606) 631-9162  
 AFTER HOURS: (606) 754-4218  
 FAX (606) 631-3087  
 PHONE PAY: 1 (855) 984-1204  
 www.mountainwaterdistrictky.com

Hours: 8:00 a.m. - 4:30 p.m.  
 Monday - Friday

SERVICE ADDRESS: 6451 Zebulon Hwy

SERVICE	PRESENT READING	PREVIOUS READING	USAGE	AMOUNT
WT WATER	377480	376790	690	23.35
SW SEWER				37.73
ST Local Tax				0.70
<b>TOTAL AMOUNT DUE</b>				<b>61.78</b>

BILL DATE IS JULY 2, 2018.

TO AVOID PENALTIES, PAYMENT MUST BE RECEIVED IN OUR OFFICE BY 4:30 P.M. ON THE DUE DATE.

ANY BALANCE FORWARD SUBJECTS THE ACCOUNT TO DISCONNECTION UNTIL PAID IN FULL.

LOCAL PHONE NUMBERS FOR THE BELFRY AND PHELPS AREAS:

BELFRY: (606) 353-8190  
 PHELPS: (606) 456-8170

**PAYMENT OPTIONS:**

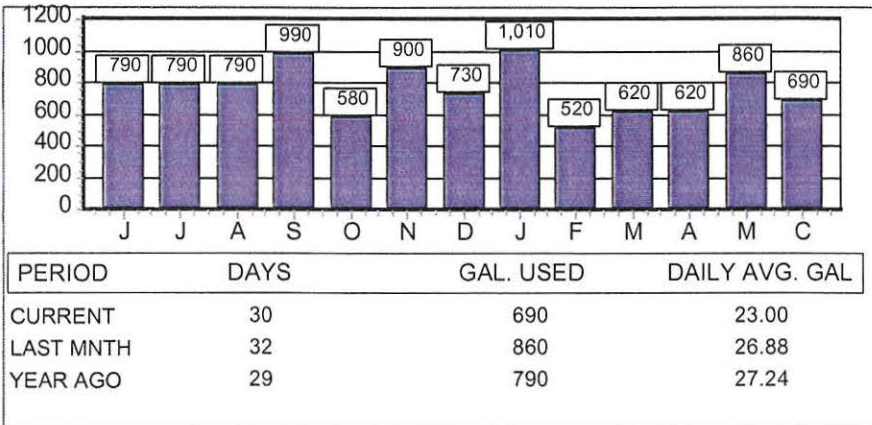
**ONLINE** - PAY BY CREDIT/DEBIT CARD OR E-CHECK AT:  
[www.mountainwaterdistrictky.com](http://www.mountainwaterdistrictky.com)

**PHONE** - PAY BY CREDIT/DEBIT CARD OR E-CHECK AT  
 1 (855) 984-1204

**OFFICE** - PAY IN PERSON OR USE OUR PAYMENT DROP BOX LOCATED AT 6332 ZEBULON HWY.

THE DISTRICT'S TARIFFS AND RATES ARE AVAILABLE AT OUR OFFICE OR ON OUR WEBSITE.

THE DISTRICT IS NOT RESPONSIBLE FOR UNDELIVERED MAIL OR FAILURE OF THIRD PARTY PAYMENT PROVIDERS.



Please Detach And Return Bottom Portion With Payment



P. O. BOX 3157  
 PIKEVILLE, KY 41502-3157  
 PHONE: (606) 631-9162  
 FAX (606) 631-3087  
 PHONE PAY: 1 (855) 984-1204  
 Return Service Requested

Seq. 299

John Doe  
 6451 ZEBULON HWY LOT  
 Pikeville, KY 41501

ACCOUNT NUMBER	0402-06400-001
AMOUNT DUE	61.78
DUE DATE	7/17/2018
AMOUNT AFTER DUE DATE	67.89

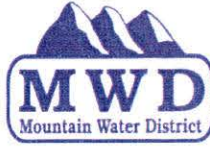
Make checks payable to  
 PUBLIC SERVICE COMMISSION  
 MOUNTAIN WATER DISTRICT  
 P. O. BOX 3157  
 PIKEVILLE, KY 41502-3157  
**Gwen R. Pinson**  
 Executive Director

*Gwen R. Pinson*

EFFECTIVE

**7/9/2018**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)



SEWER USER AGREEMENT

\_\_\_\_\_ PRESSURE SEWER SYSTEM

\_\_\_\_\_ GRAVITY SEWER SYSTEM

\_\_\_\_\_ OTHER(Tank/Aerator)

Circle One

\_\_\_ Owner \_\_\_ Renter

Social Security No: \_\_\_\_\_

Home Phone: \_\_\_\_\_

Drivers Lic No: \_\_\_\_\_

Cell Phone: \_\_\_\_\_

Account No: \_\_\_\_\_

Email: \_\_\_\_\_

This agreement entered into between \_\_\_\_\_,

whose address is \_\_\_\_\_

here in after called "USER", and the Mountain Water District, here in after called the "SUPPLIER".

WITNESSETH

WHEREAS, the USER desires to use the sewer services of the SUPPLIER, and to enter into a sewer users agreement as required by the Bylaws of the SUPPLIER.

NOW THEREFORE, in consideration of the mutual covenants, promises, and agreements herein contained, it is hereby understood and agreed by the parties hereto as follows:

The SUPPLIER shall furnish, subject to the limitations set out in its Bylaws and Rules and Regulations now in force or as hereafter amended, a sewer system in connection with the property to be service by this agreement. The property to be served is a \_\_\_\_\_

\_\_\_\_\_ located at \_\_\_\_\_

The property is owned by \_\_\_\_\_ who's mailing address is \_\_\_\_\_

\_\_\_\_\_ and phone number is \_\_\_\_\_

The USER agrees to grant to the SUPPLIER, its successors and assigns, a perpetual easement in, over, through, under, and upon the above describe land, with the right to erect, construct, install, and lay, and thereafter use, operate, inspect, repair, maintain, replace, and remove sewer lines and appurtenant facilities, together with the right to utilize adjoining lands belonging to the USER for the purpose of ingress to and egress from the above described lands.

The USER hereby agrees to connect to the sewer system of the SUPPLIER. The tap-on fee of the sewer system is \$\_\_\_\_\_. A permit must be obtained at the \_\_\_\_\_ Health Department by all applicants, both residential and commercial, and delivered to the SUPPLIER prior to service b \_\_\_\_\_

If the USER is establishing service to an existing sewer tap, the USER agrees to pay a service connection fee of \$\_\_\_\_\_. In addition to a security deposit in the amount of \$\_\_\_\_\_. If the USER has an existing balance with the SUPPLIER from a previous account the USER will be required to pay said balance prior to service being established.

**KENTUCKY  
PUBLIC SERVICE COMMISSION**  
 Owen R. Pinson  
 Executive Director  
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The USER agrees to comply with and be bound by the Bylaws and Rules and Regulations of the SUPPLIER, now in force, or as hereafter duly and legally supplemented, amended or changed. The USER also agrees to pay sewer charges at such rates, time, and place as shall be determined by the SUPPLIER, and agrees to the imposition of such penalties for noncompliance as are now set out in the SUPPLIER'S Bylaws and Rules and Regulations, or which may be hereafter adopted and imposed by the SUPPLIER. The monthly rates will be reasonable and the user shall comply with all rates, rules, and regulations of the SUPPLIER, which are approved by the Public Service Commission of Kentucky.

The SUPPLIER shall have final authority on any questions of location of any service line connection to its sewer system, and may discontinue service to a USER who allows a connection or extension to be made to such sewer lines for the purpose of supplying sewer service to another user.

The USER recognizes that a grinder pump is being installed and accordingly must be aware that foreign objects, which cannot be ground, must not be disposed to the sewer system. The SUPPLIER is responsible for the installation and routine maintenance of the grinder pump; however, if after inspection of a problem, it is found that improper items were disposed in the sewer system, the USER shall be billed for necessary repairs.

User also agrees that the electric service for the grinder pump shall be supplied by the USER and will allow the SUPPLIER to connect to their service when the pump is installed.

The USER shall install and maintain, at the USER'S expense, service connection lines to the grinder pump on USER'S property and all other devices necessary to deposit USER'S sewage in the SUPPLIER'S sewer system. Service line material and installation must be in accordance with the State Plumbing Code as administered by the Division of Plumbing, Department of Housing, Building and Construction. Any and all work on the USER'S side shall be inspected by an appropriate representative of the Pike County Health Department before the service line is backfilled. The USER shall keep the service line and appurtenances in good working condition at all times and keep any infiltration from entering the service line. The USER shall not deposit sewage in such a manner as to cause unusual fluctuations or disturbances to the SUPPLIER'S system. The SUPPLIER will use reasonable diligence in supplying sewer service, but shall not be liable for breach of contract in the event of injury, damage to persons or property, or for loss resulting from interruptions in service. The service connection supplied by the SUPPLIER for the USER has a definite capacity, and no addition to the equipment or load connected thereto will be allowed except by consent of the SUPPLIER. Failure to give notice of additions or changes in load and to obtain the SUPPLIER'S consent for same, shall render the USER liable for any damages to the SUPPLIER'S lines or equipment caused by the additional or changed installation.

The USER shall connect sewer service lines to the SUPPLIER'S Collection System and shall commence to use sewer services of the system within 60 days of the sewer collection line being made available to the USER by the SUPPLIER. Sewer user charges to the user shall commence on the date service is made available.

It is mutually understood and agreed that the failure to pay sewer service charges duly imposed shall result in the automatic imposition of the following penalties:


1. Non-payment by the due date will be subject to a penalty as set forth in the SUPPLIER'S sewer tariff, which is a percentage of the delinquent amount.
2. Non-payment within thirty days from the due date will result in the service being disconnected from the USER'S property.
3. In the event it becomes necessary for the SUPPLIER to disconnect service from the USER'S property, a fee as set forth in the SUPPLIER'S sewer tariff, shall be charged for both disconnection and reconnection of service.
4. In the event it becomes necessary for the SUPPLIER to disconnect service from the USER'S property, the SUPPLIER shall not be held liable should sewer back-up into the USER'S dwelling.

If the sewer system is constructed, and the USER'S property covered by the Agreement is not reached by the SUPPLIER'S sewer line, the connection fee will be fully refunded to the USER. Construction of sewer lines to serve the property covered under this Agreement depends upon feasibility, availability of funds for construction, and approval of all local, state, and federal agencies having jurisdiction over this type of facility.

THE DISTRICT DOES NOT GUARANTEE SEWER SERVICE TO THE USER

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IN WITNESS WHEREOF, we have executed this agreement this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_.

\_\_\_\_\_  
(Sewer User)

By: \_\_\_\_\_  
(Mountain Water District Representative)

\_\_\_\_\_  
(Sewer User's Spouse-Optional)

Title: \_\_\_\_\_  
(Mountain Water District Representative)

\_\_\_\_\_  
(Other Resident-Optional)

\_\_\_\_\_  
(Other Resident-Optional)

\_\_\_\_\_  
(Other Resident-Optional)

\_\_\_\_\_  
(Property Owner-Optional)

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